



RE: Notice of Program Shut Down - Requires Action - Please Read

Dear Valued Cardholder,

October 1, 2020

Last day to use your Choosing Independence Visa® Prepaid card is **November 16, 2020**.

You may continue to use your Choosing Independence Visa® Prepaid account as normal for purchases until November 16, 2020. After this date, your existing Choosing Independence account will be closed, and your card will no longer be active. If you have any remaining funds in your Choosing Independence Visa® Prepaid card account after November 16, 2020, they will be refunded to you in the form of a paper check sent to the address on file.

If your existing prepaid account is set up for automatic transactions, such as direct deposit or automatic withdrawals, you must discontinue the electronic transactions before November 2, 2020. After this date your existing prepaid debit account number will no longer be valid for deposits or loads, and all automatic electronic transactions will be rejected. Please ensure that you have redirected all of your automatic deposits, withdrawals and payments prior to this date. You may continue to spend the remaining balance on your Choosing Independence Visa® Prepaid card account through November 16, 2020.

Transaction history will be available for 90 days from November 16, 2020 by logging into the My Account section of the website at [www.choosingindependencecard.com](http://www.choosingindependencecard.com). For information or statements after this time, please contact customer service at (888) 304-6332.

For security purposes, we kindly ask that you dispose of or destroy your Choosing Independence Visa® Prepaid card on or before November 16, 2020. Thank you for your cooperation and understanding in this matter. For further assistance, please contact customer service at (888) 304-6332.

Sincerely,

Choosing Independence Management Team

BY USING THIS CARD YOU AGREE TO THE TERMS AND CONDITIONS OF THE CARDHOLDER AGREEMENT AND FEE SCHEDULE, IF ANY. The Choosing Independence Prepaid Visa Card is issued by Metropolitan Commercial Bank (Member FDIC) pursuant to a license from Visa U.S.A. Inc. "Metropolitan Commercial Bank" and "Metropolitan" are registered trademarks of Metropolitan Commercial Bank ©2014. For Customer Service, call Cascade Financial Technology Corp at (888)-304-6332.

For Customer Service, call Cascade Financial Technology Corp - Choosing Independence Visa® Prepaid at (888) 304-6332.

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